National Association of Benefits and Insurance Professionals



# STRATEGIC PLANNING

June 21, 2023

10:00 - 11:00 AM

### How We Will Do it Today

and Tomorrow and The Next

THE CASCADE OF STRATEGIC CHOICES:

What is our vision and theory of change?

What social challenge are we working to address and how do we believe that we can make a difference? Where will we play?

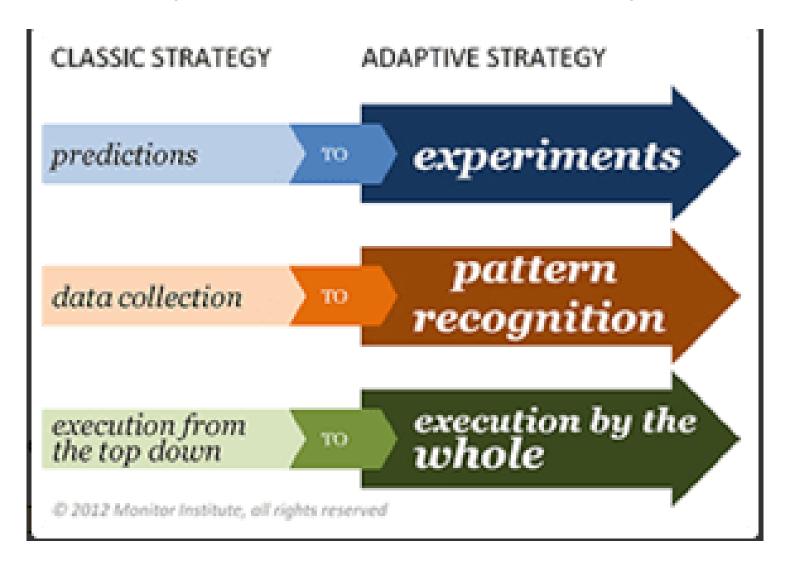
What part of the problem should we work on, what role should we play, and where will we focus our efforts? How will we succeed?

What actions, adaptations, and economic model are required, and how will we measure our success?

What capabilities will we need?

What skills and abilities will we need, individually and collectively, to create the impact we've set out to achieve?

## Yesterday Compared to Today



## Successful Strategic Planning

#### The way we always did it

- Strengths
- Weaknesses
- Opportunities
- Threats

#### The ways we will try going forward

- Strengths
- Weaknesses
- Opportunities
- Threats

### Mission Statement = "Why?"



To make your statement work, you must involve all stakeholders in developing the mission statement – all other goals will flow from this.



This means, all board members, committee chairs, and your Executive Director if you have one.



Without this involvement, you will not have buy-in on your strategic plan and will have difficulty in implementation.

OnStrategy Video

#### Our mission is...

 The mission of NABIP-Dallas is to serve the needs of our members, clients, and industry by providing professional development, networking, and access to innovative industry tools.

#### A Suggested Framework for Goals

- Your goals should be very specific to your chapter
- Many chapters use the Pacesetter or Landmark awards to plan their chapter's year and activities
- These awards were designed to achieve the best functioning chapters

### **Developing Goals**

- Goals must be SMART to be effective
- A SMART goal is:
  - Specific
  - Measurable
  - Achievable and Assignable
  - Relevant to the Mission and Realistic
  - Has a Time frame for achievement

### Finally on Goals

- Make your goals your own, but make sure they are SMART goals!
- This means that every goal is specific.
  - NOT We will have programs that our members value
  - BUT We will have 1 program that addresses the cost of healthcare and the impact on health insurance
- This means that you have a way to measure whether or not you have achieved the goal.
  - If the goal can't be measured it should not be a part of your strategic plan
- The goal must be achievable and realistic something you can actually do AND
- It must be assigned to someone or some committee someone must be accountable and there must be a timeline for completion.

#### **Attendees**

- President Taylor Kirkhart
- Past President Jennifer Stanley
- Secretary Cindy Goodman
- Treasurer David Weber
- Awards Carmen Freeman and Caitlin Mathis
- Membership Karen Burkholder
- Communications Jared Leshin
- Legislative Chair Claire Pancerz
- Public Service Kim Waters
- Sponsorship Suzanne Crim
- Vanguard Stephen Snyder
- Trustee Rita Rolf
- Executive Assistant Patricia Pattison

## Agenda

- Introduction/Opening Remarks
- II. Review the NABIP-Dallas Mission Statement
- III. Discuss Goals, Objectives, and Budget Considerations for the following chairs: Awards, Membership, Communications, Sponsorship, Public Service, Vanguard, Legislative Chair, Professional Development

#### IV. Other Topics:

- Filling open positions
- II. Upcoming events
- III. Social media/communications strategy
- IV. Google Workspace
- V. Process/template for board reports
- VI. Golf tournament with Fort Worth
- VII. Webinar presentation (LinkedIn tips)

#### 2023 – 2024 Goals

- Awards Submit for state awards and Pacesetter; website award
  - Hold regular monthly meetings to collect information for awards and provide updates
- Membership Increase membership by 10% by July 2024
- Communications Send out weekly email promotions for upcoming events, increase LinkedIn followers to over 500 by the end of 2023
- Legislation Invite legislators to monthly meetings; schedule Capitol Conference appointments by January 2024
- Public Service Determine charity that aligns with our industry
- Sponsorship Annual total sponsorship goal of \$42k
- Vanguard Host Vanguard Happy Hour event in December 2023